

Patient & Public Involvement & Engagement Strategy

National Institute of Health Research Oxford Clinical Research Facility (NIHR Oxford CRF)

NIHR Oxford CRF aims to provide a world class multi-speciality clinical research facility and clinical research service for translational research within Oxford.

NIHR Oxford CRF will “engage to involve” patients and members of the public to help improve the quality of the research undertaken in the facility.

NIHR Oxford CRF Strategy

In the NIHR Oxford CRF, we work with varied clinical specialities and our work is overseen by both the University of Oxford and Oxford University Hospitals NHS Foundation Trust. Working across all specialities, and across both institutions, the Oxford NIHR CRF provides an opportunity to share ideas and resources and work together to develop and implement a wide-reaching patient and public involvement and engagement (PPIE) strategy.

As a new CRF, we have set some short-term milestones to achieve within the first year. This will provide a basis to meet the longer-term milestones and embed PPIE activity into our infrastructure.

Our PPIE Objective is: To embed patient and public involvement in the operational processes of the NIHR Oxford CRF. We aim to achieve this over the next 5 years, by:

- Working with patient and public partners on varying aspects of our service delivery
- Working with established PPIE networks within the local research community ie: the Oxford BRC PPIE
- Developing a hub of PPIE resources for our researchers and public partners to access
- Assessing PPIE in early phase research
- Engaging to Involve – promoting ways to support research through public engagement and outreach activities

Evaluation:

The PPIE Strategy is an iterative document. Each Strategic Advisory Committee (SAC) meeting will provide an opportunity to review the activity completed and evaluate its impact; alignment with objective; and whether any changes are required.

Specific Tasks	Details	Timeline
Recruiting PPIE Partners for the NIHR Oxford CRF Strategic Advisory Committee	This role will support: <ul style="list-style-type: none"> • The development and review of the Operational Policy • Contributing to prioritising exercises by the Strategic Advisory Committee 	Year 1 <i>Recruitment of partners completed by Aug 2023</i>
Improving Participant experience with the research facilities	Participant partners will also be involved in ensuring the physical experience in the facility is welcoming and aimed at improving participant experiences for example: identifying	Year 2 <i>Waiting area refurbishment Mar 2024</i>

	<p>items/layout in the waiting room area that will enhance experiences/visits.</p> <p>Developing a video highlighting aspects of generic study visits in the CRF.</p>	
<p>Developing & implementing a Participant Feedback survey</p>	<p>An integral part of any clinical service is the user experience. Feedback will be sought from participants in clinical studies who attend study visits in the CRF via a survey.</p> <ul style="list-style-type: none"> • This will be provided by CRF staff upon discharge from the facility. • Feedback will be regularly collated, reported to the SAC by the PPIE representative/s. • Data from the surveys will be considered in the review of operational processes and in setting objectives for the facility. • The survey will be developed in collaboration with members of the public and patients. 	<p>Year 1 <i>Draft survey trialled – Dec 23</i></p> <p>Year 2 & 3 <i>Implementation of final survey Mar 2024</i></p>
<p>Developing an Endoscopy Research Service participant pathway</p>	<p>Supporting the development of the Endoscopy service within the CRF – working with project coordinator for this; inputting into operational policy and participant pathway/flow in the CRF for Endoscopy lists</p>	<p>Year 1 <i>Endoscopy pathway implemented Aug 23</i></p> <p>Year 3 <i>Review complete Dec 24</i></p>
<p>Developing a system for assessing PPIE activities in CRF studies</p>	<p>Study specific PPIE will be coordinated by individual study teams, however, part of the Oxford NIHR CRF process will include reviewing the quality and quantity of PPIE in study development</p> <ul style="list-style-type: none"> • Collecting information of PPIE within studies utilising the CRF • utilising the BRC Reporting PPIE Activity tool • Reporting on PPIE activities recorded in study reviews to SAC and collating data for NIHR report 	<p>Year 1 <i>Reviewing PPIE activity data currently collected Aug 23</i></p> <p><i>Evaluating quality of data Dec 23</i></p> <p>Year 3 <i>Developing process to assess impact of PPIE utilising BRC tool Aug 26</i></p>
<p>Collate an up-to-date portal of PPIE resources for researchers and participants</p>	<p>This can be utilised by study teams who need support with their PPIE. The resources will be collated on our website and can direct researchers as well as study participants to various information; training; opportunities etc.</p> <p>This provides an opportunity to link in with work our colleagues work across the University Medical Sciences’ departments; the Oxford BRC; the Oxford Health CRF and BRC and across the OUH Trust.</p>	<p>Year 1 <i>Webpage with PPIE resources & information Apr 23</i></p>
<p>Exploring ways of improving PPIE activity in early phase</p>	<p>Early phase/experimental studies often recruit Healthy Volunteers. PPIE activity has always been limited and varied for these, although this is improving as more academic driven studies embrace PPIE input into their work.</p>	<p>Year 2 <i>After Review of PPIE activity data</i></p>
<p>Improving diversity in early phase clinical research.</p>	<p>Some work on this has been completed recently, with Professor Duncan Richards and we would like to build on this. An output from this work included the development of a proforma for helping improve inclusivity in early phase research. We would like to adopt this and assess its impact. See our EDI strategy link https://www.ndorms.ox.ac.uk/oxford-emcrf</p>	<p>Year 2 & 3</p>

<p>Continuing to Engage to Involve by participating in engagement and outreach activities; promoting involvement in research</p>	<p>Working with our colleagues across the Trust and University we plan to participate in outreach and engagement activities. This will provide the opportunity to show-case our work to a broad audience, and also highlight how people can be involved in research, not only as participants but in other roles (eg; participant partners). Examples of some of the outreach and engagement activities are below:</p> <ul style="list-style-type: none"> • Oxford Open Doors • Events/activities supported by associated University Departments and/or OUH Trust eg: International Clinical Trials Days events • Hosting Open Days in the facility for patients and members of the public • Hosting adhoc Trust clinics to showcase the facility and research to non-research oriented teams and patients 	<p>Year 1 - 5</p>
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